



# Reseller's Guide to Domain Name Registration and Management

## Revisions and Updates

### December 21, 2011

- Tucows has significantly increased the number of ccTLDs that you can register. For a complete list of the available TLDs and their requirements, see the [gTLD and ccTLD Reference Chart](#). The ccTLD requirements are also available on the [OpenSRS Domain Policies](#) page.
- Incremented version to 4.0.

### December 8, 2011

- Added section on .PRO domain registrations.
- Incremented version to 3.9.6.

### December 6, 2011

- General Availability of .XXX domain names begins.
- .FR registrations are now available to any individuals and organizations located in the European Union, Switzerland, Norway, Iceland, or Liechtenstein.

### November 25, 2011

- Starting on November 25, you can submit pre-orders for .XXX names in the Live environment.

### November 17, 2011

- Due to a change in policy by our Parked Pages ad provider, you can no longer add a custom header above the standard Parked Pages ad content.
- When you transfer in a .AU domain whose expiry date is less than 60 days from the date of the transfer, the domain is automatically renewed.

## **November 8, 2011**

- Added about .XXX Landrush applications. The .XXX Landrush period begins November 8, 2011.

## **September 7, 2011**

- Added section on .XXX domain registrations, including information on how to submit applications for .XXX domain names during the .XXX sunrise period, which begins September 7, 2011.
- Incremented version to 3.8.2.

## **July 20, 2011**

- To change ownership of .AU domains, you need to complete and submit the two forms found on the [OpenSRS Domain Policies](#) page.

## **June 14, 2011**

- Authcodes are required to transfer .BE domains.
- The minimum number of characters for .TEL domain names is now two. Additionally, .TEL names can now contain only numbers.
- Incremented version to 3.8.1.

## **May 17, 2011**

- The suspension period for .CO domains is now 40 days.
- The quarantine period for .NL domains is 40 days.
- You can now redeem .COM.MX and .MX domains within 30 days of their expiry date.

## **May 5, 2011**

- Added a link called **Domain Manager** to the RWI. This link takes you to the Domain Manager section of the new OpenSRS Control Panel.

## **April 7, 2011**

- As of April 7, 2011, you can register .EU domains for one to ten years. In addition, when you transfer in a .EU domain, one year is added to the remaining term.

## **April 1, 2011**

- Added information about which TLDs allow refunds and how long after registration a refund is possible.

## **February 19, 2011**

- Cyrillic languages have been added to the list of available IDNs for .ORG domains.

## **February 3, 2011**

- The processes for registering, renewing, and transferring .IT domains now operate in a synchronous manner. Instead of completing and submitting manual forms, you now need to submit some additional contact information through the RWI.
- WHOIS Privacy is now supported for .CO domains.
- Incremented version to 3.6.1.

## **November 30, 2010**

- Added a link called **Publishing Manager** to the RWI. This link takes you to the Publishing Manager section of the new OpenSRS Control Panel.

## **October 12, 2010**

- CIRA has moved to an industry standard platform for .CA domain domains, and as a result, the processes for registering, renewing, and transferring .CA domains has been simplified.
- Incremented version to 3.5.1.

## **October 5, 2010**

- Added a link called **Trust Manager** to the RWI. This link takes you to the Trust Manager section of the new OpenSRS Control Panel.

## **September 23, 2010**

- OpenSRS now offers domain name registrations for .AU domains.

## **July 20, 2010**

- .CO General Availability begins July 20, 2010.

## **June 18, 2010**

- Added information about submitting orders for .CO landrush and GA preorders.
- Added French to the list of available languages for name suggestion.
- Incremented version to 3.4.2.

## **March 31, 2010**

- Added section on .CO domain registrations, which explains how to submit applications for .CO domain names during the .CO sunrise period.
- Incremented version to 3.4.1.

## **March 5, 2010**

- When you check the availability of a domain name, you can now specify the languages in which you want to see suggestions for similar names. Available languages are English, German, Italian, and Spanish.

- .TEL domains can now be transferred into OpenSRS. .TEL domains can be renewed prior to their expiry date for one to ten years. .
- Incremented version to 3.4.

## **February 2, 2010**

- As of February 2, 2010, authcodes are required for all .DE transfers.

## **January 23, 2010**

- As of January 23, 2010, .ORG supports IDNs for Simplified Chinese and Traditional Chinese.

## **January 6, 2010**

- CNNIC has announced an indefinite suspension of all .CN registrations from overseas Registrars, including our registration provider Neustar. This change is in effect as of January 6, 2010. As a result of this action by CNNIC, we have no choice but to suspend new .CN registrations through OpenSRS. Until further notice, .CN domains that are currently registered through Tucows can be renewed and transferred; however, new orders will not be accepted for .CN domain names.

## **December 3, 2009**

- As of December 10, 2009, .EU supports IDNs.
- Incremented version to 3.3.3.

## **November 7, 2009**

- Internationalized Domain Names (IDN) are now supported for .NAME domains.
- Incremented version to 3.3.2.

## **November 5, 2009**

- OpenSRS now offers domain name registrations for .MX domains.

## **November 3, 2009**

- For .CA domains, you can now present the CIRA Registrant agreement to your customers so that they don't have to complete the confirmation process on the CIRA website. We have added an additional question in the RWI domain registration page that asks you to guarantee that the registrant has read and understood the agreement. When you select **Yes**, the registration is processed immediately, and the confirmation email is not sent.
- Incremented version to 3.3.1.

## **October 8, 2009**

- The Managed DNS service is enabled per domain, and allows you to define DNS zone records for your customers. You can also create templates with your most frequently used zone settings so that when you register a domain, you can select a template and the associated zone settings are automatically applied.

- Added bulk tools for Adding, Removing, or Resetting DNS, Adding, Removing, or Modifying DNS Zone Records, and Adding Domain Forwarding to Multiple Domains.
- Incremented version to 3.3.

## **September 22, 2009**

- Transfer Key and phone number are no longer required when confirming a transfer. When you click on the link in the email you go straight to the confirmation page.
- Added support for authorization codes for .DE transfers in advance of 2010 when auth codes will be required for all .DE transfers.
- The Auth Code is now required when transferring domains between OpenSRS Resellers.
- Incremented version to 3.2.

## **June 18, 2009**

- It is now much easier to become an OpenSRS Reseller. The new signup form is available at <http://signup.opensrs.com/>.

## **April 13, 2009**

- .FR names now have a redemption period of 30 days. These names can be recovered by using the redemption tool in the RWI, or by sending an email to reseller.support@tu cows.com.

## **March 24, 2009**

- Removed .TEL Landrush registration information. General Availability begins March 24, 2009 at 15:00 UTC.

## **March 17, 2009**

- The **Bulk Domain Change Management** section has been enhanced to allow you to export any or all of your domains from the RWI to Storefront or to import domains from Storefront to the RWI.

## **March 12, 2009**

- Added information to the .TEL section to further explain .TEL pages and the TelHosting platform.

## **February 27, 2009**

- For Personal Names, the **Forward only** email account type has been deprecated and replaced by the **Webmail only** account type (no IMAP/POP/SMTP).

## **February 10, 2009**

- OpenSRS is now working with NameJet to offer .COM, .NET, .ORG, .INFO, .BIZ, .TV, and .MOBI domain names for auction on NameJet 's website.

## January 29, 2009

- Added information on .TEL landrush, which starts on February 3, 2009 and ends on March 23, 2009. You can submit .TEL pre-orders to OpenSRS from January 30 to February 2. These orders will be held in a pending state until the Landrush begins on February 3, 2009, at which time, all of the queued orders will be sent to the registry.

## January 6, 2009

- Funds deposited into your Reseller account through one of the accepted methods of payment are now subject to a 3% processing fee.
- The Expired Domains Program has been discontinued.

## December 1, 2008

- Added a new topic called "System Status", which explains three ways to receive system status messages: email, RSS, and Twitter.

## November 19, 2008

- OpenSRS Storefront is a new, fully hosted service that offers a brandable, user-friendly ecommerce website that allows you to start selling domains immediately. There is a new section in the RWI called **OpenSRS Storefront** that contains links that enable you to create and configure your Storefront.

## November 14, 2008

- Added section on .TEL registrations, which explains how to submit applications for .TEL domain names during the .TEL sunrise period.

## October 23, 2008

- Rearranged some of the content in the Reseller's Guide to reflect the changes that were made to the RWI to make it easier to use. Changes include:
  - Settings for **Name Suggestion**, **Premium Names**, gTLDs, and ccTLDs are now located in the **Domain Lookups** section beside each checkbox, instead of in the **Check Availability Management** area (now removed)
  - A cleaned up **Search Domains** results page.
  - Easier access to **Tucows Insight**.
  - Removal of unused links.
  - Streamlined **View Orders** section that now includes ccTLDs.
  - A new section called **Change Owner/Registrant**, which brings together **Submit .CA Registrant Transfer Request** and **Submit .EU or .BE ownership change**.
  - A new box below **What's New!** called **Important Links** that contains links to several helpful sites and resources.

## October 7, 2008

- .UK registrations are now synchronous, which means that you can register and make changes to .UK domain names in 'real time', and you get an immediate response to your requests.
- .CN domains are now deleted 40 days after their expiry date. In addition, .CN domains can now be renewed up to 10 years

## **July 28, 2008**

- Rebranded guide, changing 'Tucows' to 'OpenSRS'.

## **July 17, 2008**

- Added information about .ME domains, which are available as part of the Tucows Domain Service beginning on July 17, 2008.

## **July 8, 2008**

- The bulk changes feature allows you to update domain details for multiple domains in a single request. You can submit bulk change requests for the following: Bulk Domain Search, Bulk Domain Contact Modification, Lock (and unlock) Multiple Domains, Renew Multiple Domains, Bulk Nameserver Modification, Enable Parked Pages for Multiple Domains, Push Multiple Domains to another account, Enable Whois Privacy for Multiple Domains.
- Added information about .LI domains, which are now available as part of the Tucows Domain Service.

## **June 12, 2008**

- Tucows has collaborated with NameMedia to offer .COM, .NET, .ORG, .INFO, and .BIZ domain names for auction on NameMedia's Afternic site. Added information about the lifecycle of expired domain names as they enter the Afternic auction process.

## **June 10, 2008**

- Effective June 10th, 2008, the Canadian Internet Registry Authority (CIRA) adopted a new WHOIS Privacy policy. This new policy limits the personal information of .CA Registrants that is available to the public via the WHOIS lookup service; the .CA public WHOIS no longer provides personal information for individual domain name registrants.

## **March 17, 2008**

- Added information about .ASIA domains, which will be available as part of the Tucows Domain Service beginning on March 26th, 2008.

## **February 19, 2008**

- Incremented version to 3.0.
- Added a new section "Personal Names Service" which explains the new feature that enables you to offer your customers web and email addresses based on Tucows' extensive portfolio of surnames. This service allows your customers to have a website address based on their last name without actually owning the name, for example, tom.smith.net and tom@smith.net.

## **January 19, 2008**

- The Parked Pages Program is now available for .MOBI domains.

## **November 17, 2007**

- Updated the section on the Parked Pages Program.

- Added a section on the new Expired Pages Program, which monetizes expired domains by displaying a customized page that contains contextual ads. The ads generate revenue whenever a visitor clicks on one of the links, and that revenue is shared between Tucows and you, the Reseller.
- You can now generate a csv file about in progress orders for .CA domains that are still pending four days after they were submitted. Under **View Orders**, click **.CA Orders in Progress(csv)**.

### **September 18, 2007**

- Added information that the auth\_code value can be between 6 and 32 characters.

### **August 21, 2007**

- WHOIS Privacy is now a free service that you can enable for your domains.

### **July 24, 2007**

- You no longer have to complete and pass the RITE test in order to activate your Reseller account.
- Additional Internationalized Domain Names (IDNs) have been added to .ORG (Spanish; Castilian), .INFO (Danish, Hungarian, Icelandic, Korean (Hangul), Latvian, Lithuanian, Polish, and Swedish), .BIZ, and .DE (Chinese, Danish, Icelandic, Japanese, Norwegian, Spanish; Castilian, and Swedish).

### **June 19, 2007**

- Incremented version to 2.10.
- You can now search for and purchase domain names from external (non-Tucows) suppliers. Added information about Premium domains to the "Domain Name Lookup" section.

### **June 11, 2007**

- Nominet no longer sends confirmation of registration letters to registrants of .UK domains; they now send registrants a welcome email that contains login details for the new account.

### **April 10, 2007**

- Clarified renewals sections for .BE and .EU. If not renewed by expiry date, domain goes into quarantine for 40 days and can be reactivated by contacting Tucows.

### **February 26, 2007**

- Added information on transfers for .AT, .CH, .FR, .IT, and .NL.

### **October 31, 2006**

- Section "Domain Name Lookup" describes the new feature that allows you to check the availability of specific domain names and obtain suggestions for other similar domain names.
- You can specify the default nameservers that will be used for new domain registrations. If you enable the default parked page, all new domains will use

the Tucows nameservers and display the Parked page that you specify on the Parked Pages Service page.

- Parked Pages Service is now available for both new and existing registrations for all TLDs and allows you to select whether to display pages with or without ads.

## **October 11, 2006**

- Removed .MOBI Sunrise registration information. General Availability begins October 11, 2006 at 14:00 UTC.

## **October 10, 2006**

- To optimize system performance, Tucows now archives older data on a regular basis. Your data is always preserved and the archived data is easily accessed. Where data is archived, in the RWI you will see a checkbox that says **Search archived data**. If your search does not produce the results you want, you can select this checkbox to expand your search by viewing archived data.

## **September 19, 2006**

- The ccTLDs .DK, .ES, and .MX are now available.
- .MOBI landrush registrations are offered from 26 September 2006 to 10 October 2006. Removed sunrise information.

## **August 22, 2006**

- Incremented document version to 2.9.6.
- You can now click a link in the RWI to send the auth\_code to the admin contact for .COM and .NET domains.

## **May 18, 2006**

- Added section ".MOBI Sunrise Applications" to support application for .MOBI domain names during the .MOBI sunrise period.

## **May 8, 2006**

- Added trade (change of ownership) and transfer functionality to .EU and .BE.

## **April 19, 2006**

- There is no grace period and no refunds for deleting .EU and .BE domains.
- ICANN charges \$0.25 for every gTLD registration. These charges can be viewed in the RWI under View Completed Orders.

## **April 6, 2006**

- Removed .EU Sunrise section. OpenSRS closes for .EU Sunrise applications at 6 p.m. EST, April 6, 2006.

## **March 28, 2006**

- Incremented document version to 2.9.5.

- On April 7, 2006, the .EU TLD is publicly available and the .EU Sunrise period ends. Registration and management of .EU domains will be done in the same way as for gTLDs. Parked Pages service includes .EU TLDs.
- In order to allow Resellers time to sign up to offer .EU and begin promoting this TLD to their customers, Tucows will accept registration applications on April 1, 2006. Applications received between April 1 and April 6, 2006 will be queued, and submitted to the .EU Registry on April 7, 2006.
- Change of ownership and transfer functionality for .EU domains will be available late May 2006.
- On April 1, 2006, .BE will be handled in the same way as gTLDs.
- Above changes will be effective:
  - Horizon: March 28, 2006
  - Live: April 1, 2006 for .BE registration and .EU pre-registration requests
  - .EU General Availability: April 7, 2006

### **March 14, 2006**

- To address enhancements to the WHOIS Privacy service, added sub-topics "Resending the confirmation-request-email to the Registrant" and "Canceling a pending WHOIS Privacy order" to the "WHOIS Privacy" chapter.
- In order to delete a newly registered domain name and receive a refund, the domain must be deleted within four days of registration.

### **January 31, 2006**

- Incremented document version number to 2.9.4.
- Section **Parked Pages Service** added to describe new functionality in the RWI offers Resellers a way to implement a customized (logo branded) Ad Revenue Partner page for Parked Pages in order to generate revenues from the resulting traffic. Resellers can support and customize parked pages by domain name. Parked Pages functionality is available for both new and existing registrations that have not expired for the following TLDs: .COM, .NET, .ORG, .INFO, .BIZ, and .NAME.
- Added new section **Canceling WHOIS Privacy** to clarify the difference between disabling (suspending) and canceling WHOIS Privacy.
- Beta version of Expiring Domain Names Auction service released. To participate in this service, you must submit your application by signing the updated Reseller Agreement Contract, and have your application accepted. Enrollment is not automatic. If accepted, an email message will be sent to your admin contact indicating how to proceed. Documentation for the Expiring Domain Names Auction service is available at:  
Domain Name Auction Reseller Guide  
<http://resellers.tucows.com/documentation/domainauction/reseller/index.html>  
Domain Name Auction User Guide  
<http://resellers.tucows.com/documentation/domainauction/enduser/index.html>

### **November 29, 2005**

- Updated the "RWI Options" section and added the ".eu Sunrise Applications" section to accommodate the .EU top level domain sunrise provisions.

- Transferring of .US domains now follows the gTLD transfer process. Refer to <http://resellers.tucows.com/documentation/domaintransfers/index.html>
- Updated the "Transferring Domain Names" section to reflect that domain status is checked at the Registry to ensure that a domain transfer is not pending. This restriction prevents a transfer of a domain between Resellers when a transfer between Registrars is in progress.

### **November 15, 2005**

- Updated the "Managing \*.UK Registrations" section to reflect that the Technical contact no longer is required or accepted. Also, a valid email address is the only mandatory information required for a .UK domain's administrative contact. OpenSRS will continue to store technical contact information for existing .UK registrations but technical information no longer will be forwarded to the registry. The Technical contact fields have been removed.
- Updated the ".DE Expiries/Deletions" section to indicate that post-expiry, once a .DE domain is deleted from Tucows, should the registrant wish to restore the domain to Tucows, the registrant must contact the registry and request that the domain be restored to Tucows.

### **November 3, 2005**

- Updated the ".NAME Transfers and out-of-zone hosts" section to clarify that any out-of-zone hosts attached to a .Name domain must be registered before the domain is transferred.
- Clarified the "Ability to set gTLDs for NON-renewal" section: even when the **Let Domain Expire** radio button is selected, a final non-renewal notice is issued by the system, which satisfies registry requirements.

### **October 19, 2005**

- Added section "DNS Change for Expired Domains" to reflect that as of October 19, 2005, the DNS settings for expired domains in the TLDS .com, .net, .org, .info, .biz, .name, .cc and .tv will be replaced with the Tucows Hostname **ns1.renewyourname.net** and **ns2.renewyourname.net**. Resellers can opt out of this option.

### **September 17, 2005**

- The conversion of German for use with .INFO IDNs is supported.

### **September 12, 2005**

- Locked .info domains are now renewable.
- Orders that have been in pending state for more than 30 days, with 30 days of inactivity, will be automatically cancelled.
- Using the AWI (Admin Web Interface), Resellers can opt to receive a notification when their end-users activate or deactivate the auto-renew setting.
- Resellers can now send renewal reminders to their customers at any time, and do not have to wait for the 30, 60, or 90 days prior to expiration notices to be sent.

- The "Renewal Order Processed" email will now be sent to the domain's Billing contact rather than the organization contact.
- The **View Domain** page searches active domains only; it does not return deleted domains. To search for deleted domains, use the **View Deleted Domain** page.
- The domain registration feature has been updated to use a textbox that accepts domains for all TLDs except .CA. The order page for the particular TLD opens based on the TLD entered.
- You can now set expiration behaviour (Normal, Auto Renew, Let Expire) from all of the Renewal Management screens.

## **August 17, 2005**

- Incremented document version number to 2.9.3.
- Management of CH, AT, BE, IT, NL, FR ccTLDs can be done at <https://rr-n1-tor.opensrs.net/xpackmanage/>

## **July 23, 2005**

- Incremented document version number to 2.9.2.
- IDN conversion for .ORG, for nine languages is now supported. The supported languages are Danish, German, Hungarian, Icelandic, Korean (Hangul), Latvian, Lithuanian, Polish, and Swedish.

## **June 20, 2005**

- Incremented document version number to 2.9.1.
- Added section "Ordering WHOIS Privacy for multiple domains" to address bulk purchase of WHOIS Privacy.

## **May 5, 2005**

- Incremented document version number to 2.9.0.
- Added section "WHOIS Privacy".
- Added section "Locking all New/Transferred Domains" to address option to lock all new domain registrations and transfer-ins.
- Added section "Auto Renew all New/Transferred Domains" to address option to auto-renew all new domain registrations and transfer-ins.
- Functionality added to the RWI to add nameservers when transferring-in a domain in the RWI. Nameserver to be changed after the transfer is complete.
- Functionality added to the RWI to allow Resellers to cancel pending or declined orders.
- Functionality added to include the domain's status as part of the search criteria for Bulk Domain Search.

## **April 13, 2005**

- Added the Automated Cheque Handling (ACH) feature. ACH allows Resellers to manage their OpenSRS account balance by withdrawing funds from their bank account.

## **March 30, 2005**

- Incremented document version number to 2.8.9.
- Added three new cc TLDs: .AT, .BE, and .IT.

## **March 1, 2005**

- Second-level registration now available through OpenSRS for .NAME domains. Replaced .NAME section to reflect this change.

## **January 25, 2005**

- Incremented document version number to 2.8.8.
- Removed .INFO and .ORG section; the "gTLD" section applies to .INFO and .ORG domain registration and management.
- Removed .BIZ section; the "gTLD" section applies to .BIZ domain registration and management.
- Removed .NAME section; the "gTLD" section applies to .NAME domain registration and management.
- The .TV section has been entirely revised. Registration and management of .TV domains is done in the same way as for the gTLDs.
- Four new ccTLDs have been added to the OpenSRS offering: CC, CH, FR, and NL. Added new sections to address each new ccTLD.
- Ability to query nameservers on .DE domains added to the RWI. Noted in .DE section.
- Added functionality to MWI to allow Registrants to set an option that will allow changes to their domain without Registrant approval. See "7.16 Allow .CA Domain Changes without Registrant Approval".
- Added section "7.5.6 Cancelling .CA orders in progress".
- Updated topic "Request Bulk Registrant Access Info" in section 3.3.2. This option can now be disabled in the AWI. When disabled, the Request Bulk Registrant Access Info link will not be available in the RWI (Reseller Web Interface).
- Changed the order of sections.

## **November 18, 2004**

- Addition to .INFO section: locked .INFO domains cannot be renewed.

## **November 4, 2004**

- Removed .VC section and all mention of .VC registrations.
- Removed all content regarding domain transfers, except for the specifics of transfers for ccTLDs. Transfer processes are now covered in the [OpenSRS Domain Transfers Guide](#).

## **October 13, 2004**

- Replaced all instances of "support@opensrs.org" and "suggest@opensrs.org" with "reseller-support@opensrs.org".

## **October 5, 2004**

- Incremented version to 2.8.5, as per change to the RCL.
- Added new section regarding new Login journal feature on the RWI: "RWI Login Journal".
- Addition to "confirmation e-mail": added note under Tech Contact re ability to use username and password variables when configuring the e-mail message to customers. Section affected: "RWI Options/Profile Management/Tech Contact".

- The ability to select all options for viewing pending orders has been added. Section affected: "RWI Options/View Orders/View Pending Orders"
- Domain searches can now be done using contact and organization information. Updated "Search by Contact" section, and changed title to "Search by Contact/Organization".

## **August 11, 2004**

- Added section "Bulk Changes" to address new Bulk Change functionality. Revised "Bulk Renewals" sub-section in gTLD section.
- Added sub-section "Registering IDNs for .de" to ".DE" section.
- Incremented version to 2.8.5, as per the above changes to RCL.

## **July 15, 2004**

- Added new Search section, 3.3.1, Search Domains, which includes info on Search results and sorting, and info about search results for let-expire status.
- Replaced graphic and some info in Section 5.10 Renewal Functionality, including info about sorting.
- Inserted info about sorting in new search section.
- Inserted sub-section called Redemption/Pending Delete search field for Registrants.
- Added graphic of new redemption form and updated redemption procedure info, as well as overview paragraph in section 3.3, RWI Overview.
- Added short paragraph in Section 3.3. RWI overview.
- Included comment re domain locking in Public Manage Interface under sub-section Domain Locking under Section 3.4.
- Added section on the domain locking setting in the RWI, page 80.
- Updated Section 5.9 and replaced old Renewals View graphic and table with current info, including information on domains in let-expire status.
- Updated Search domains section.
- Inserted new section, 2.3.1 Using Non-ASCII Characters for Messaging.
- Updated Section 16.4 \*.de Expiries/Deletions (formerly 16.4 Deletions) regarding no grace periods for expired domains.

## **May 12, 2004**

- Revised 5.36 Canceling Transfers to indicate that transfers can be cancelled from RWI -> Transfers -> Waiting Owner Approval and from View Orders -> View Orders In Progress.

## **May 6, 2004**

- Revised entire .UK section.

## **April 22, 2004**

- Minor update to "Payments" section.

## **April 14, 2004**

- Revised/replaced entire "Multilingual" section with new IDN registration process information.

## **March 23, 2004**

- Added topic "Viewing WHOIS Information Prior to a Transfer-in" as section 3.7.2.1 in "Further Considerations" (page 25), and as a sub-section to "5.32.1 Checking the Status of Domain Transfers" (gTLDs) page 61.

## **March 12, 2004**

- Added .DE to list of asynchronous registries, section 3.6.

## **February 19, 2004**

- Removed section "7.16 .CA Deletion" as it was invalid.

## **February 9, 2004**

- Added section "WHOIS Rate Limiting"; added as chapter 17, which incremented chapter number of subsequent chapters.

## **February 2, 2004**

- Removed mention that tech contact can change reseller password, as this is not correct.

## **January 16, 2004**

- Added section "13.6 .name Registrant/Registrar/Reseller Transfers".
- Added section "Reseller Password Recovery Options" (PCR 410).

## **January 14, 2004**

- Changed minimum registration period for .info and .us. Previously stated two-year; changed to one year.
- Removed "5.2 Transfers" as this is repeated, more thoroughly, in sections 5.26 – 5.44.
- Added section: 5.32.2 Transfers Saved to Pending Due to Domain Status:
  - Domains with a status of REGISTRAR-LOCK, REGISTRAR-HOLD, or REDEMPTIONPERIOD cannot be transferred until the current Registrar for the domain redeems it and the status is returned to Active. Transfer requests for domains in REGISTRAR-LOCK, REGISTRAR-HOLD, or REDEMPTIONPERIOD are saved, but not registered, and can be reviewed under "View Pending Orders" in the RWI.

## **January 6, 2004**

- Added "We only support VC renewals via RWI" to section 10.6, page 149.
- Removed .VC intro that indicated that .VC wasn't activated; it's active now.
- Removed references to processing fees for .DE registrations and changes, sections 16.4 – 16.6.
- Combined *6.14 Modification Considerations* and *6.15 Modification Considerations* because they had the same title. Both now in *6.14 Modification Considerations*.
- Added section "6.10.4 Transferring to a new Tag holder" to resolve Bug #5387.
- Added section "24. Appendix D. Registry Errors" to resolve Bug #5534.

## **December 17, 2003**

- Added section Monthly Billing.
- Incremented version number to 2.8.0 to reflect addition of Monthly Billing and be consistent w/ the RCL version.

## **October 13, 2003**

- Revised 15.6 .CN transfers.
- Made .UK revisions.
- Revised section on WHOIS lookup for .TV.
- Added .ORG to title of .COM and .NET redemption period content.
- Added section on redemption period for .INFO.